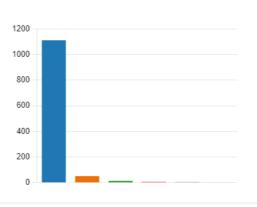
## Friends and Family of Cartmel Surgery



1. Overall, how was your experience of our service?





2. Please can you tell us why you gave your answer above?

1104 Responses Latest Responses

"Responsive and remembered unrelated impacts that had been shared before"

"Always get an appointment quickly "

"Dr Stearn always really helpful and responsive. Very good doctor."

○ Update

 ${\bf 214}$  respondents (  ${\bf 21\%})$  answered  ${\bf doctor}$  for this question.

doctor very friendly Helpful doctor

Appointment time staff are friendly

Doctor was very helpful

Friendly and professional

staff the doctor listening doctor

Dr friendly staff Doctors and staff Quick appointment

doctor was good excellent service reception staff friendly and helpful

easy to get an appointment appointment on the same day

3. Please can you tell us what we could have done better?

922 Responses Latest Responses
"Nothing- very positive"
"Nothing "
"Nothing"

## ○ Update

**33** respondents (**4**%) answered **better** for this question.

great service appointment tea and a biscuit patient not have done any better
waiting room staff
good work Thank
Cartmel Surgery

Thank
Cartmel Surgery

Thank

Thank

Wait excellent service
surgery is very good