

CARTMEL SURGERY

NEWSLETTER

****IMPORTANT NEWS****

Dr Julie Colclough is joining the partnership on the 1st August 2018 and will take over the Practice from January 2019.

After 25 years at Cartmel Dr Milligan & Dr Lovatt will be passing on the Surgery to Dr Colclough and are confident that the Practice ethos and patient care will continue as before.

Dr Fadi Sheih, our Registrar is now fully qualified and will leave us at the beginning of July. Dr Josh Lawson will be our new Registrar, he will be with us for 1 year starting in August.

From August GP cover will be:

Monday: Dr Lovatt, Dr Colclough and Dr Lawson

Tuesday: Dr Milligan and Dr Lawson

Wednesday: Dr Milligan and Dr Colclough (morning only)

Thursday: Dr Colclough and Dr Lawson

Friday: Dr Colclough and Dr Lawson



In Partnership with



Patient Online Access is now working again and available to all patients.

If you have any problems logging on or would like to register for online access Age UK are holding a **drop in session on Thursday 21st June at the Surgery from 1pm– 3pm.** Please bring you Ipad, laptop or Iphone with you to enable you to log onto Patient Online Access.

Once you have registered on **www.patient.co.uk** you will be able to book and cancel appointments with the GP online, order your repeat prescriptions, view your allergies, immunisations and your FULL medical records including test results, consultations and documents ie letters from the hospital .

You can also download the MyGP app which enables you book and cancel appointments and also links to your Patient Online Access.

Please ask for more details or download the MyGP app from your smartphone app store for free.



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WE'RE ON THE WEB
WWW.CARTMELSURGERY.CO
.UK

***ROUTINE EVENING GP & HCAs appointments
are available at Grange Health Centre.***

As of March you can now make a PRE-BOOKABLE EVENING APPT to see a GP - (*NOT a GP from this Practice*) who will have access to your medical records and can provide the same service as your usual GP.

**Appointments are on MONDAYS & THURSDAYS
between 6.30pm—9.45pm**

Healthcare Assistant appointments are also available
Please ask Reception if you would like to book an EVENING

Hearing Aid Batteries

We now keep a supply of hearing aid batteries, so if you usually get your replacement batteries for the Grange Health Centre or the Audiology Clinic you can now get them from here. Please bring your record book with you so we can keep your book up to date.

Practice Nurse Appointments

When you make an appointment with the Practice Nurse you may be asked what it is for by the Receptionist. Despite common misconceptions that Receptionists “do nothing more than answer the phone” they do have an in-depth understanding of the services that are offered and by entrusting them with a rough idea of the problem you have, they can direct you to the correct person. The HCA or Blood clinic may be more appropriate for you.

Everyone who works in General Practice is covered by the same confidentiality clauses – this includes the Receptionists, which means you CAN and SHOULD trust them.

We want you to receive the right medical care available from the right health professional first time.

Our Receptionists are just doing their best to direct you to the most appropriate person to help, quickly and efficiently so please don't be offended by their questions; they're there to help.

Nurse/Health Care Assistant (HCA) and Blood Clinic Appointment Days and Times

Monday: Practice Nurse 9.00am—12.00pm HCA Clinic 3.00pm—5.00pm

Tuesday: Blood Clinic 8.00am—12.00pm HCA Clinic 10.30am—12.30pm

Wednesday: Blood Clinic 8.00am—12.00pm HCA Clinic 8.00am—12.30pm

Thursday: Practice Nurse 9.00am—12.00pm

Friday: Practice Nurse 9.00am—12.00pm & 2.00pm—5.30pm Blood Clinic 8.00am—12.00pm

NB: If you need a blood test please book an appointment in the Blood Clinic or with the HCAs not the Practice Nurse, Thank you